

Greetings from ELW Cluster IV Board of Directors!

NEXT MEETING

JULY 2023

July meeting suspended for summer vacation. Our next regular meeting will be announced when date is set
The platform is Microsoft Team Meetings .

Meeting ID is 296 778 359 041 The password is available on our website:

www.elwcluster4.org

NEW CABLE CONTRACT

The board has recently agreed to a new contract with Spectrum for a 5 (five) year term.

This new contract will expand the services that Spectrum provides our 99 homes within Cluster IV to include:

1. Upgraded Cable Service - now instead of basic cable your channel selection will be the Spectrum TV Select PLUS Entertainment View & Sports View & cloud DVR Plus. You will have more channels included, so please check the upgrades you may be paying extra for on your cable bill and adjust your services accordingly so that you will not be overpaying. The channel lineup is available for your review at <https://www.spectrum.com/bulk-channel-lineup>
2. You will still get two cable set top boxes included with your Spectrum bill (additional set top boxes are an additional charge). You will now get a **choice** to add as one of your boxes a DVR set top box with DVR service enabled OR a choice of CLOUD DVR. You are required to install this equipment yourself. You may always contact Spectrum to request professional installation & that may incur additional charges for those services. You must contact Spectrum to schedule if needed.
3. You will now have included with your Spectrum services Wi-Fi services. Known as Advanced Community Wi-Fi Ultra, you will receive one modem & one wireless router. This equipment will be self installed. You may always contact Spectrum to request professional installation & that may incur additional charges for those services. You must contact Spectrum to schedule if needed. Internet speeds noted on our contract are 500 MBPS x 20 MBPS. Residents may request upgrades to this service if needed for additional charges from Spectrum.

When reviewing these services for the community, the board saw this as a way to hopefully reduce costs to everyone by negotiating in these upgrades. Purchasing these items individually, as has been the case prior to this contract, is significantly higher in cost. We will let everyone know when the contract will go into effect with Spectrum. There is a 60 day window for Spectrum to make the necessary changes in their system, so we expect this to be ready for you sometime late August to early September.

COMMUNICATION WITH OUR MANAGEMENT COMPANY

When making a call to our management company or a board member to discuss something or to report a maintenance issue, I want to remind you to be courteous and professional in your demeanor.

IF YOU NEED TO REPORT A MAINTENANCE ISSUE, PLEASE CONTACT:

Use the maintenance request in the owners portal for quickest response.

Kari Lopez - Service Coordinator (813) 433-2000 Ext. 2026; Fax (813) 433-2040; KLopez@mgmt-assoc.com In emergencies please contact Peggy Semsey, 813-433-2008.

A LITTLE INSPIRATION



If you have photos you would like to contribute to the newsletter, please send a copy to the HOA President via:

President@elwcluster4.org

Be Responsible Pet Owners Please be courteous and pick up after your pets. This should include cleanup on your lot as well as cleanup in the common areas of our community.

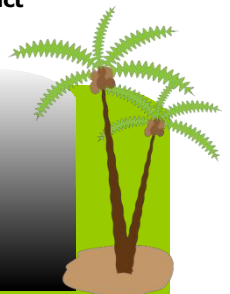
ONE OTHER REMINDER RE: PET WASTE. PLEASE GUIDE YOUR ANIMALS TO EITHER YOUR YARD OR COMMON GROUNDS TO DO THEIR BUSINESS. ALLOWING YOUR ANIMAL TO USE ANOTHER PERSONS PROPERTY IS VERY DISCOURTEOUS TO THE PROPERTY OWNER.

Please remember that the best time to put your trash out for pickup is the morning of pickup (Tuesday or Friday). This will help prevent trash spills & a critter invasion of your tasty garbage.

Thanks for your continued support!
ELW Cluster IV Board of Directors

Board Members 2023

Cathy McCarthy President
Frank Clarke VP & Secretary
Jill Bartholmey Treasurer
Andrea Cooley
Steve Rogers



<http://www.elwcluster4.org>

